

Terms & Conditions

Last Updated: 8/14/2025

Welcome to Carr Co LLC.. By accessing or using our website, services, or contacting us for pressure washing or related work, you agree to be bound by the following Terms & Conditions. Please read them carefully before proceeding.

1. Services

We provide professional pressure washing and related exterior cleaning services as described on our website. All services are subject to availability, weather conditions, and property accessibility.

2. Estimates & Pricing

- All estimates are free unless otherwise stated.
 - Final pricing may vary based on actual conditions, size of the area, or unforeseen factors discovered during service.
 - **Any additional costs will be discussed with and approved by the customer before work proceeds. Estimates are required to be signed within 24 hours of service or the service will be cancelled**
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3. Scheduling & Cancellations

- Appointments can be scheduled online, by text/call, email.
 - We request at least **24 hours' notice** for cancellations or rescheduling.
 - Cancellations with less than 24 hours' notice may be subject to a fee and deposit requirement for next booking.
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4. Property Access & Preparation

- The customer must ensure clear access to work areas and remove personal items, vehicles, or obstructions before service.
 - We are not responsible for damage to unsecured or fragile items left in the work area.
 - **Customer agrees to provide access to an outdoor water source for use during service and acknowledges that we are not responsible for any increase in their water utility bill.**
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5. Weather Policy

- Services may be delayed or rescheduled due to rain, storms, freezing temperatures, or unsafe working conditions.
 - We will notify customers as soon as possible if a weather-related delay occurs. **No rescheduling fee will be required for weather permitted cancellations.**
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6. Photographs for Documentation

- Our technicians will take photos of the property before starting and after completing the job.
- These photos are for documentation, quality control, and recordkeeping purposes.
- Photos may also be used for marketing or promotional purposes with the customer's consent.

7. Liability & Warranties

- While we take all precautions to prevent damage, we are not liable for pre-existing conditions, loose materials, paint chipping, or deterioration caused by pressure washing on aged surfaces.
- We do not guarantee complete removal of all stains, mold, or discoloration.
- Our liability is limited to the cost of the service provided.

8. Payments

- Payment is due at **time of service** unless otherwise agreed in writing.
- We accept Credit/Debit (Subject to fee), Cash or FB Pay.
- Late payments may incur additional fees.

9. Privacy Policy

We respect your privacy. Any personal information you provide is used solely for communication and service purposes and will not be sold or shared without your consent, except as required by law.

10. Intellectual Property

All website content, including text, images, and logos, is the property of Carr & Co Enterprises LLC and may not be reproduced without written permission.

11. Changes to Terms

We reserve the right to update these Terms & Conditions at any time. Updates will be posted on this page with a revised "Last Updated" date.

12. Contact Information

If you have any questions about these Terms & Conditions, please contact us:

Carr & Co Enterprises LLC

859-382-4766

CarrCoKY@gmail.com